

# Graduate School Kick-off FAQ

**My question is about support for students with disabilities. I need reading materials in audio format and am anxious about how to access this.**

Connect with [Accessible Learning](#): They will help you navigate this process!

Accessible learning is great - fill out the intake form asap.

**Are Library services available online as well?**

[Library services](#) are available online as well. You can book virtual appointments with your resource librarian, and our library has a great online resource system called "[Omni](#)".

**When you register for classes there's no email confirmation right?**

That is correct. You will just be able to see it in [LORIS](#) that you are registered.

**What is Pulse?**

Pulse is linked to [MyLearningSpace](#), it would be helpful to sign up for Pulse for reminders and notices.

**I can't find a tuition bill on Loris, is it under "view student invoice?"**

Tuition invoice will be posted early April for the spring/intersession/summer term.

You won't see a tuition invoice until you register for at least one course. You will get an email to your mylaurier email once an invoice has been issued. For more information about tuition invoices visit the [Tuition and Fees website](#).

**How do we download MS Office 365 for free?**

Visit [the Tech Services website](#) for details on how to get MS Office as a student.

**Who can I speak to about a breakdown of our tuition into smaller payments?**

Graduate students can apply to the [tuition payment plan program](#).

**Where do we upload our OneCard Photo?**

You can upload your photo following the instructions on the [OneCard website](#).

If you're an online student, you will get an "e-OneCard." If you're attending one of the campuses, you can visit the Onecard office to pick it up!

**If our application was conditional on official transcripts, how do we get those to the school?**

You can have your transcripts emailed to [gradadmissions@wlu.ca](mailto:gradadmissions@wlu.ca). Make sure they are sent directly from the original institution to Laurier.

**I've registered for first semester of classes, when can I register for Fall semester courses?**

Registration for Fall 2025 and Winter 2026 courses opens in May 2025.